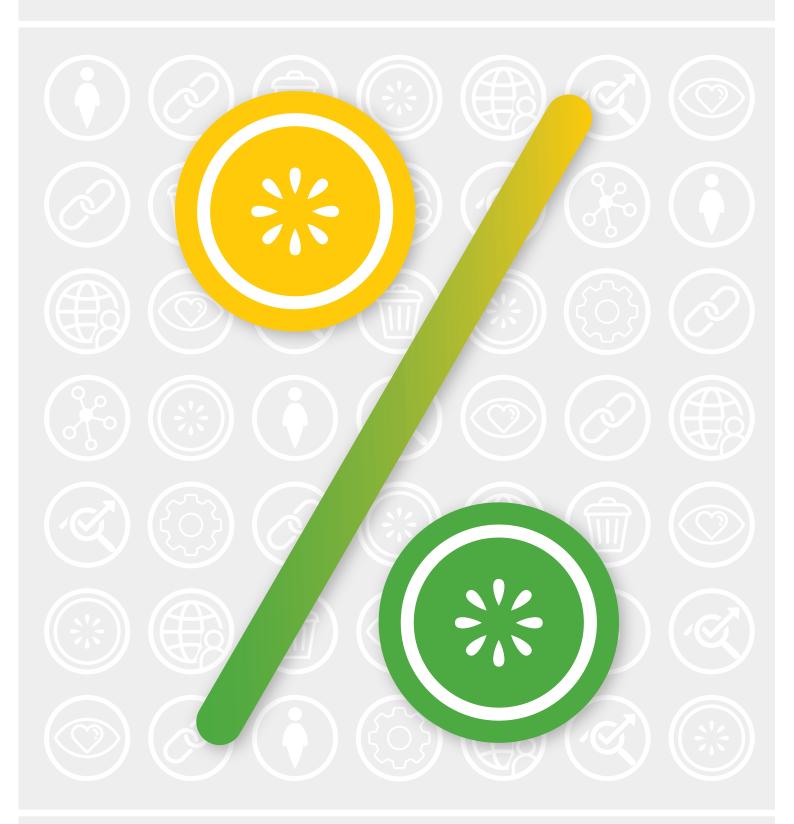
# Zespri Annual 2018/19 **Key Performance Indicators**





A Key Performance Indicator (KPI) is a type of performance measurement that evaluates the success of Zespri or of a particular activity in which Zespri engages. Zespri's financial year runs from 1 April to 31 March.

The Annual KPIs reported in this document are for a 5 year period.



# **Onshore Fruit Loss** (% of gross submit)

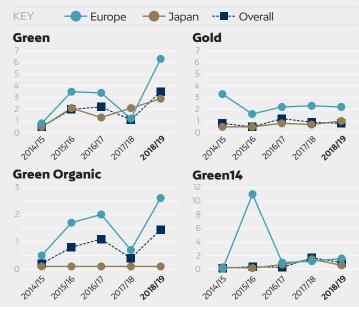
The percentage of gross submit volume that is subsequently not shipped because of fruit loss.





# Offshore Fruit Loss (%)

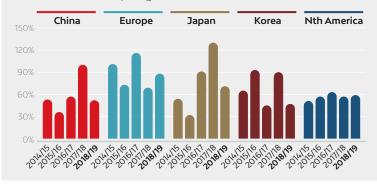
The percentage of fruit in the market (offshore) that is not sold due to quality reasons.





# Average Premium Pricing

- Green (% by market) The price at which Green fruit is sold which is higher than that of competing brands.





Global Revenue per Employee



### NZ Supply Overheads, Margin and Sales

Those expenses associated with running the NZ Supply business (excluding innovation).

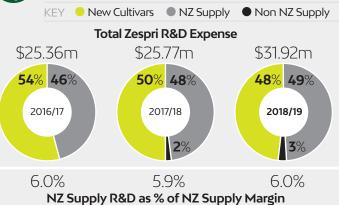


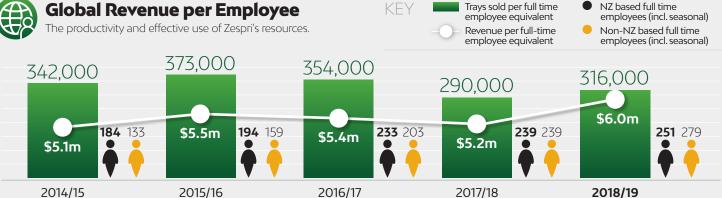
#### NZ Supply Overheads (excluding innovation) as a % of NZ Supply Sales



Research & Development (R&D)

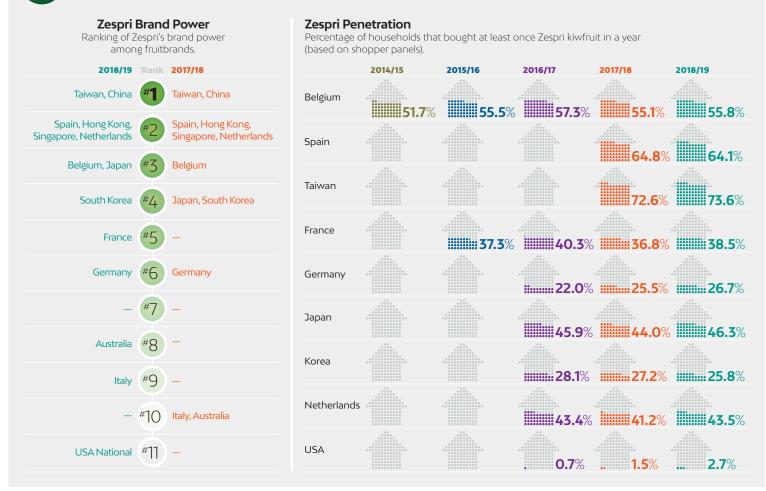
The amount of NZ Supply Margin utilised for R&D expenditure.





#### **Brand Awareness** – Top Markets in Brand Performance (%)

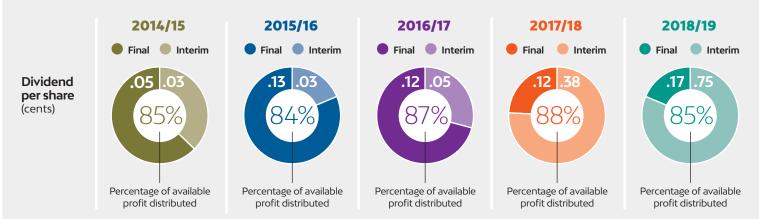
The engagement of consumers and their loyalty to the Zespri brand.



·X

# Zespri Group Limited (ZGL) Dividend (NZ cents)

How the ZGL dividend return has changed in the last 5 years (restated for the 3 for 2 share split and targeted share issue and buy-back).



**Dividend return** (cents)





**Equity** (millions)





# **Collaborative Marketing**

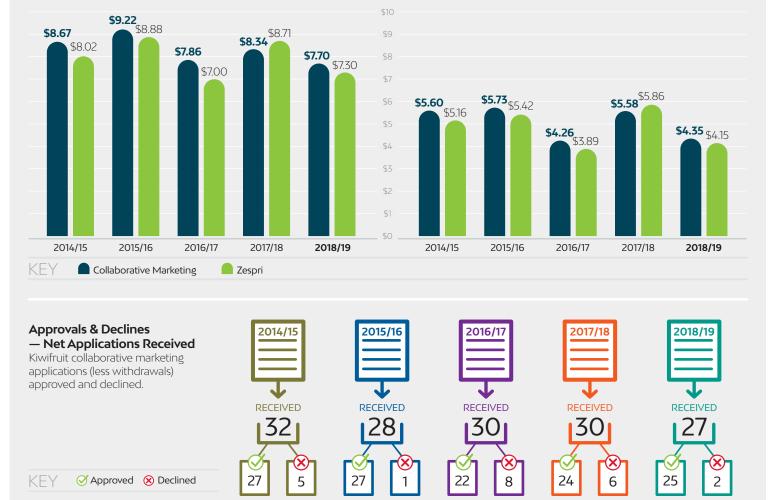
The effectiveness of collaborative marketing benchmarked against the closest comparable market returns.

#### Total Fruit and Service Payments per Tray Equivalent (TFSP/TE)

(- weighted average TFSP/TE of the collaborative marketing program)

#### Orchard Gate Return per Tray Equivalent (OGR/TE)

(- weighted average OGR/TE of the collaborative marketing program)



#### Volumes & Returns

Kiwifruit collaborative marketing volumes and returns.





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